






## Train performance at Brough railway station

How reliable were train services at Brough station recently?

| 4-week period from<br>02 to 31 March   | Train punctuality at<br>Brough | Trains cancelled at<br>Brough |
|--|--------------------------------|-------------------------------|
|   | 81.1%                          | 1.3%                          |
|   | 77.0%                          | 4.5%                          |
|  | 92.1%                          | 11.3%                         |
| North & East Route:  | 86.2%                          | 2.4%                          |



### What are we doing to improve?

**Next three months:**

Training more members of staff to strengthen our resilience when things go wrong.

**Next year:**

Reducing trespass incidents by limiting access points.

**Longer-term:**

Completion of the TransPennine Route Upgrade and operating new, more reliable trains.

**Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.



National Rail

