





Train performance at Scarborough railway station

How reliable were train services at Scarborough station recently?

4-week period from 02 to 31 March	Train punctuality at Scarborough	Trains cancelled at Scarborough
	90.9%	0.2%
 NORTHERN	88.6%	7.2%
North & East Route:	86.2%	2.4%

What are we doing to improve?

Next three months:

Continued work with British Transport Police to reduce anti-social behaviour on our trains, which can also lead to delays.

Next year:

Plans in place for technical improvements on some of our fleet to improve their reliability.

Longer-term:

We're improving the line to make services faster and reducing foot crossings.

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.