





## Train performance at Stalybridge railway station

How reliable were train services at Stalybridge station recently?

4-week period from 02 to 31 March	Train punctuality at Stalybridge	Trains cancelled at Stalybridge
	73.6%	0.7%
 NORTHERN	83.8%	6.4%
<b>North West Route:</b>	<b>86.2%</b>	<b>2.4%</b>



### What are we doing to improve?

**Next three months:**

With engineering work planned to take place on this route, we are committed to providing the most reliable service possible for customers.

**Next year:**

Plans in place for technical improvements on some of our fleet to improve their reliability.

**Longer-term:**

Completion of the TransPennine Route Upgrade and operating new, more reliable trains

**Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.