





Train performance at Thornaby railway station

How reliable were train services at Thornaby station recently?

4-week period from 02 to 31 March	Train punctuality at Thornaby	Trains cancelled at Thornaby
	77.4%	0.2%
 NORTHERN	81.8%	4.2%
North & East Route:	86.2%	2.4%



What are we doing to improve?

Next three months:

Making continued work to reduce trespass incidents, including improving CCTV at certain stations

Next year:

Plans in place for technical improvements on some of our fleet to improve reliability.

Longer-term:

Completion of the TransPennine Route Upgrade and operating new, more reliable trains.

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.