How reliable were train services at Yarm station recently?

4-week period from 02 to 31 March	Train punctuality at Yarm	Trains cancelled at Yarm
TRANSPENNINE	72.9%	0.5%
North and East Route:	86.2%	2.4%

## **(i)**

## What are we doing to improve?

## **Next three months:**

Continuing work to reduce trespass incidents, including improving CCTV at certain stations.

## **Next year:**

Plans in place for technical improvements on some of our fleet to improve **longer-Longer-term**:

Completion of the Transpennine Route Upgrade and operating new, more reliable trains.

**Chris Jackson, Managing Director TransPennine Express** 

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.





