



TransPennine Express Performance Transparency Report

2025/26 Period 1:
1st April to 26th April 2025

TransPennine Express Performance Transparency Report

Overall Performance Summary

TransPennine Express Planned and Cancelled Services

Services originally planned in the Timetable	Services fully removed from the timetable prior to the planned day of operation (Full Cancellations)*		Planned services on the day +	On the Day Cancellations**		Services operated in full on the Day	Services partially removed from the timetable prior to the planned day of operation (Part Cancellations)***	
	TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~
8607	37	0	8570	205	225	8140	26	0

* This includes adjustments made for the impact of large incidents or short term resource changes (sometimes referred to as 'P-coded cancellations')

** Includes trains cancelled on the day for either all or a part of their planned journey.

*** These services ran for part of their planned journey (these are also counted as 'P-coded cancellations for the cancelled section)

Changes made due to TransPennine Express causes such as fleet technical or traincrew related issues

~ Changes made due to other industry (not TransPennine Express) causes such as major infrastructure defects or the effects of severe weather (e.g. storms, flooding)

+ These numbers form the basis on which periodic industry performance numbers are calculated

Last Period TransPennine Express Performance Results

On Time	Time to 3	Time to 15	Cancellations	Short Formations
48.65%	69.44%	95.46%	3.33%	0.71%

Definitions

On Time

The percentage of recorded station stops where the train arrived less than one minute later than its advertised time.

Time to 3

The percentage of recorded station stops where the train arrived less than three minutes later than its advertised time.

Time to 15

The percentage of recorded station stops where the train arrived less than 15 minutes later than its advertised time.

Cancellations

The percentage of services that were cancelled. A part cancellation (counting for half a full cancellation) is when a train fails to stop at one or more of its station stops but completes over 50% of its planned journey. A full cancellation is when a train completes less than 50% of its planned journey.

Short Formations

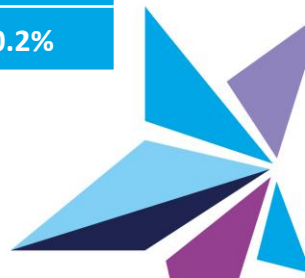
The percentage of services that run with less capacity than agreed as per our train plan.



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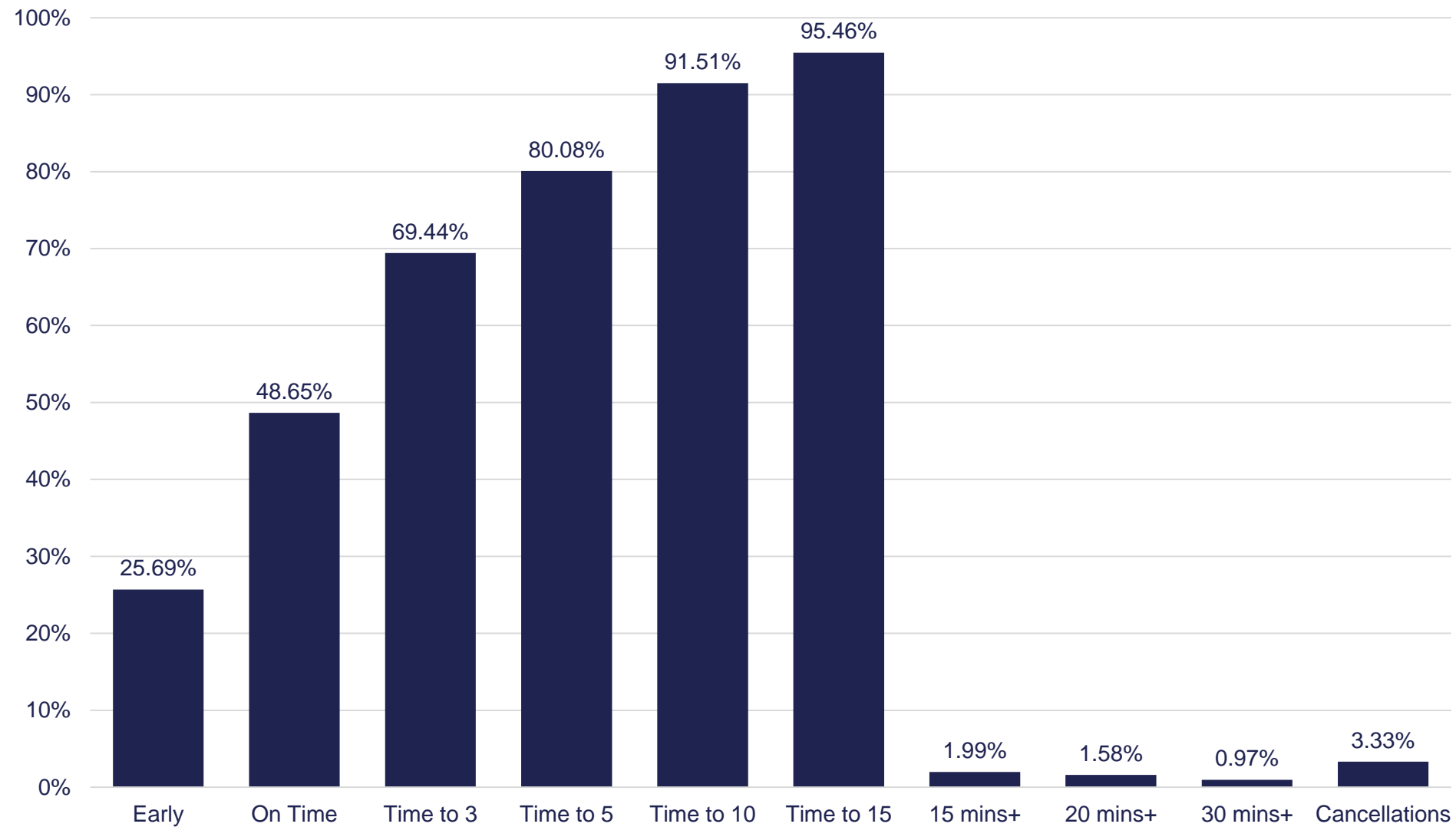
Last Period Service Group Results

	Cancellations	On Time	Time to 3	Time to 15	Trains Arriving 30 - 59 Mins Late	Trains Arriving 60 - 119 Mins Late	Trains Arriving Over 120 Mins Late	Short Formations
Liverpool to Hull	21.5	48.4%	72.0%	95.1%	9	2	0	13
	2.2%				0.9%	0.2%	0.0%	1.4%
Manchester Airport to Redcar/Saltburn	60.5	47.2%	65.3%	94.4%	9	0	0	28
	4.8%				0.7%	0.0%	0.0%	2.4%
Manchester – Huddersfield – Leeds – York Stopping Services	30.0	41.5%	65.6%	97.3%	7	1	0	0
	1.7%				0.4%	0.1%	0.0%	0.0%
Manchester to Scarborough	15.5	68.2%	82.7%	97.5%	5	2	0	0
	1.6%				0.5%	0.2%	0.0%	0.0%
Liverpool to Newcastle and Newcastle to Edinburgh	31.5	54.2%	74.2%	94.9%	16	2	0	0
	2.2%				1.1%	0.1%	0.0%	0.0%
Liverpool to Cleethorpes	45.5	44.3%	66.6%	94.3%	13	1	0	15
	3.9%				1.1%	0.1%	0.0%	1.4%
Manchester Airport and Liverpool to Glasgow and Edinburgh	81.0	48.6%	69.1%	95.7%	5	0	1	2
	7.9%				0.5%	0.0%	0.1%	0.2%



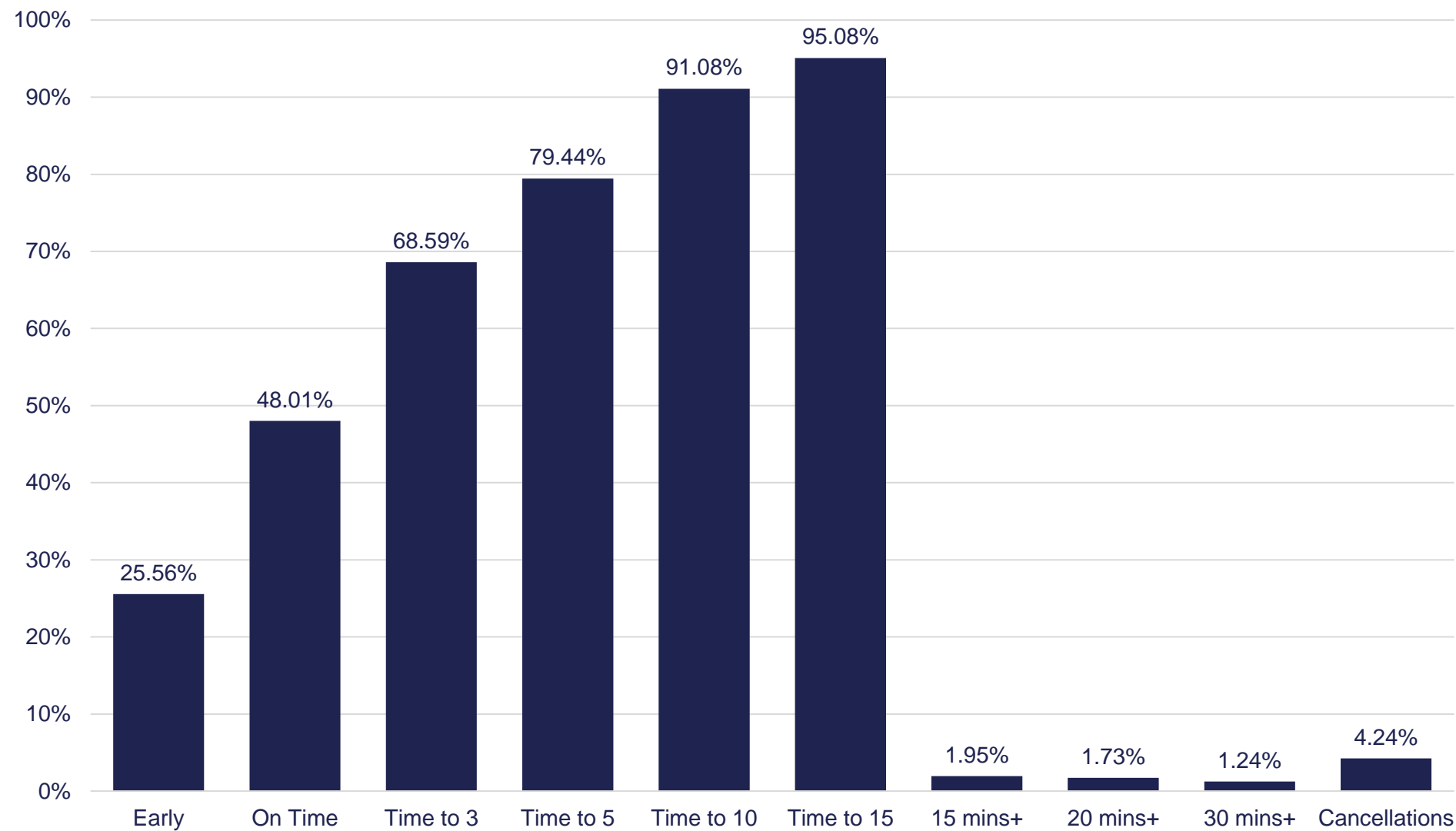
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Last Period Punctuality at All Recorded Station Stops



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Moving Annual Average Punctuality at All Recorded Station Stops



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Last Period Top 10 Incidents

Date	Incident	Party Causing Delay	Number of Trains Cancelled or Delayed	Total Minutes of Delay	Total Cancellations (Part Cancellations Count as 0.5)
08 April 2025	Terminated at Mirfield due to a train fault	TransPennine Express	59	1374	13.5
16 April 2025	Train fault at Batley	Northern	68	1291	8.0
25 April 2025	Diggle Junction line side fire	Network Rail	34	735	5.0
11 April 2025	Train fault at Gatley	Freightliner	31	225	11.0
22 April 2025	Trespass at Dewsbury	Network Rail	35	591	4.0
24 April 2025	Fatality at Edge Hill	Network Rail	33	372	6.0
14 April 2025	Cable theft at Hexthorpe Junction	Network Rail	18	140	8.0
03 April 2025	Train fault at Deansgate	Northern	31	436	2.5
15 April 2025	Terminated at Selby due to a train fault	TransPennine Express	31	422	6.0
05 April 2025	Terminated at Barnetby due to a train fault	TransPennine Express	20	446	7.5



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Last Period Severely Disrupted Days

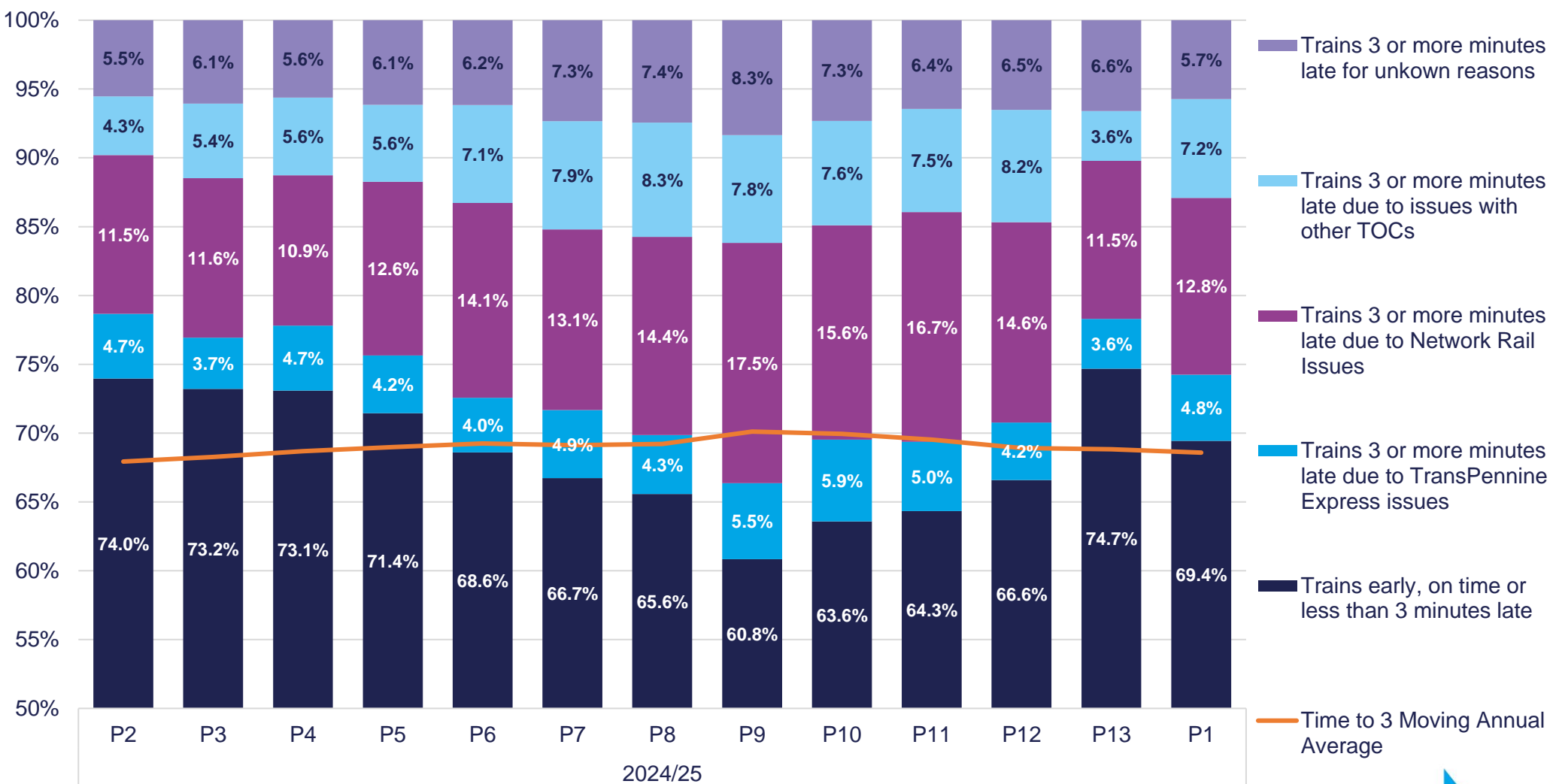
Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
Liverpool to Hull	15 April 2025	58.5%	86.8%	20.0%	Terminated at Selby due to a train fault
Liverpool to Cleethorpes	14 April 2025	62.8%	89.8%	22.0%	Cable theft at Hexthorpe Junction
Liverpool to Cleethorpes	05 April 2025	56.0%	83.6%	20.7%	Terminated at Barnetby due to a train fault
Manchester Airport and Liverpool to Glasgow and Edinburgh	14 April 2025	53.7%	87.7%	25.6%	Freight train failure at Greskine

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher



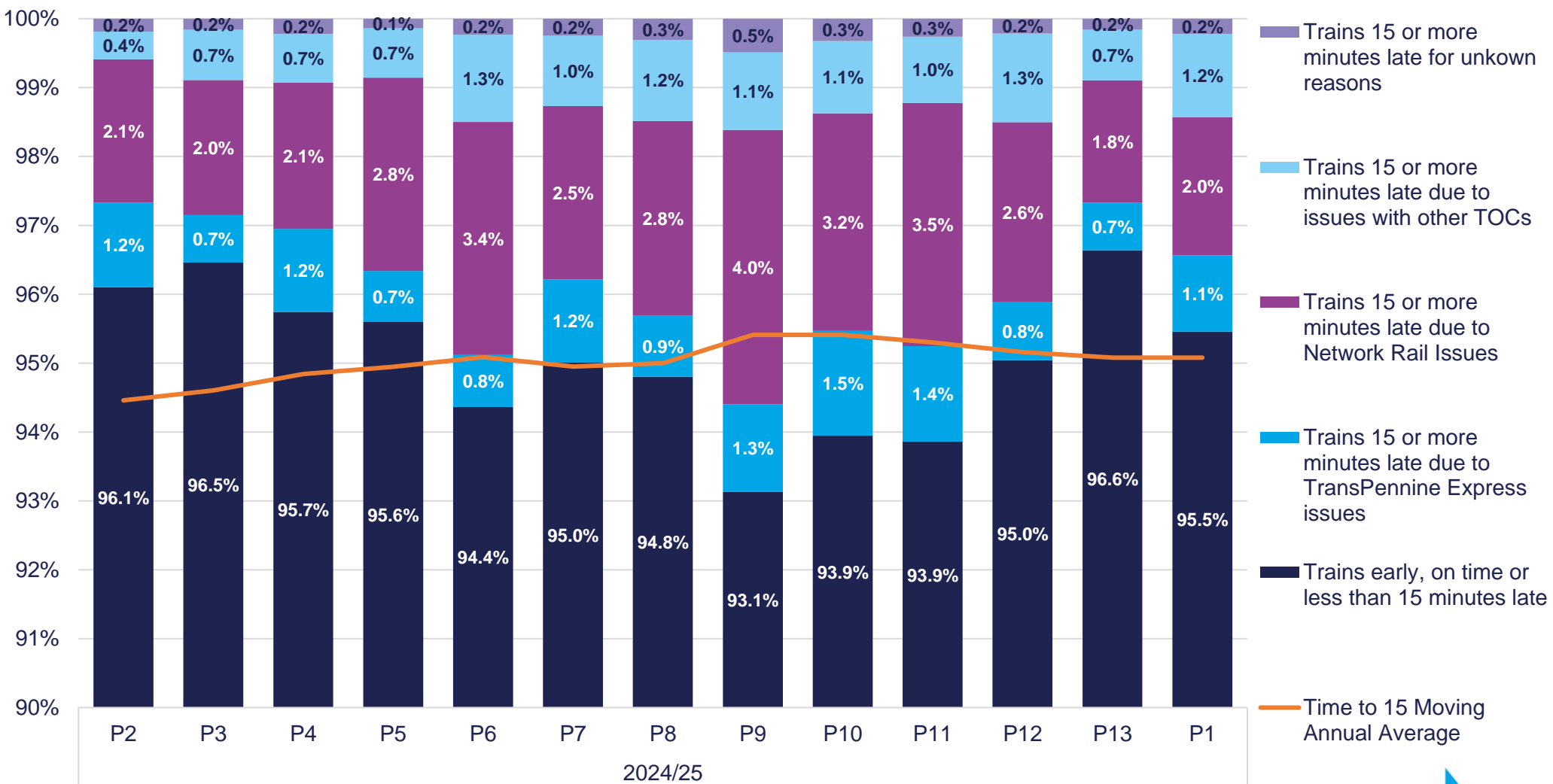
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Cause of Time to 3 Loss



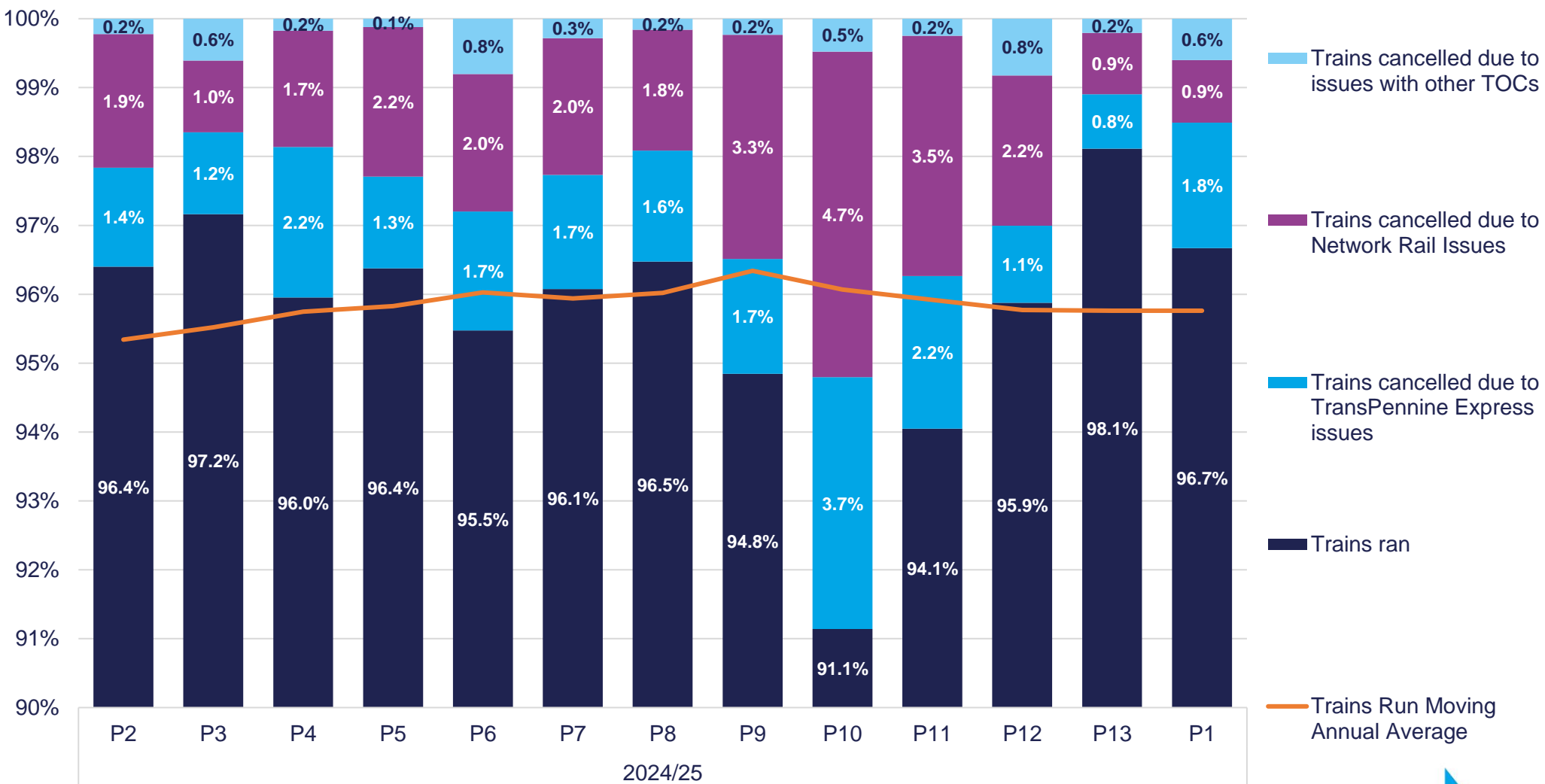
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Cause of Time to 15 Loss



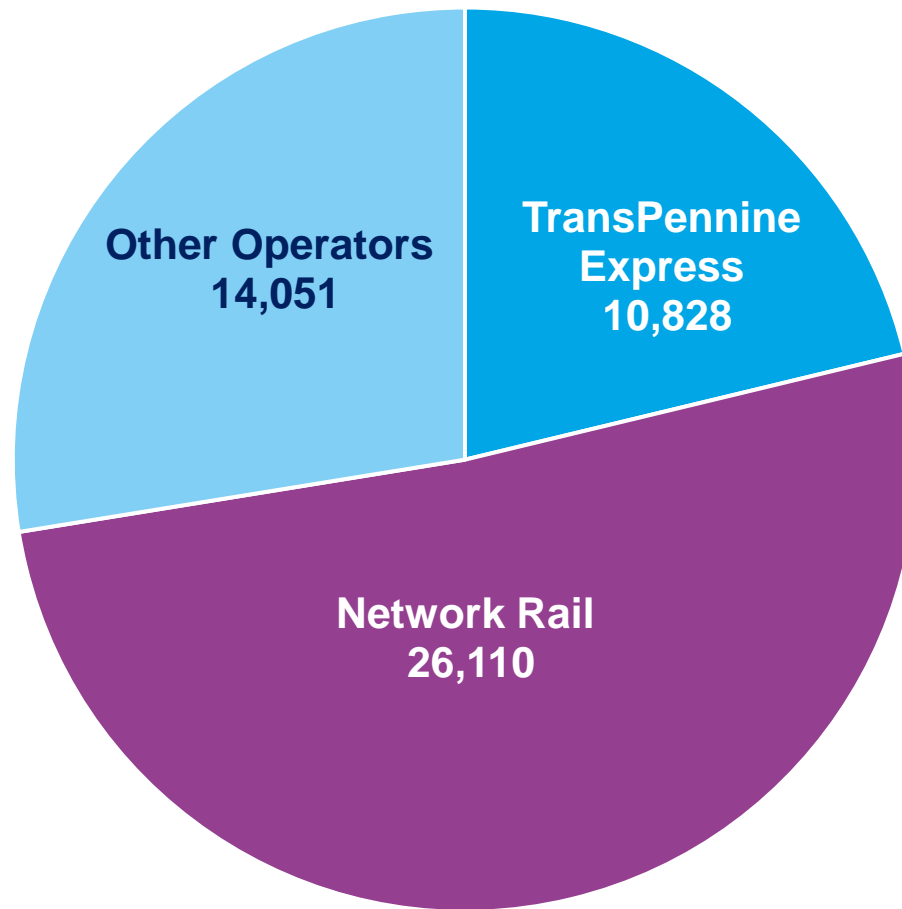
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Cause of Cancellations



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Last Period Delay Minutes Causation



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Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Alnmouth For Alnwick	78.4%	1.6%	Cross Gates	73.8%	0.0%
Althorpe	51.2%	6.5%	Crowle	44.2%	6.5%
Barnetby	64.8%	2.7%	Darlington	78.5%	2.4%
Batley	59.7%	2.5%	Deighton	54.7%	1.4%
Berwick-Upon-Tweed	83.9%	1.1%	Dewsbury	55.4%	1.4%
Birchwood	70.3%	4.7%	Doncaster	68.8%	2.5%
Bolton	64.1%	4.5%	Dore & Topley	65.4%	0.4%
Brough	82.5%	1.0%	Dunbar	87.4%	1.1%
Carlisle	69.3%	5.6%	Durham	76.8%	2.2%
Carstairs	73.9%	0.0%	Eaglescliffe	66.3%	0.9%
Castleford	68.1%	1.9%	East Linton	89.0%	1.0%
Chester-Le-Street	76.5%	2.4%	Edinburgh	86.5%	2.9%
Cleethorpes	80.9%	2.5%	Gatley	89.2%	1.5%
Cottingley	60.3%	2.3%	Garforth	67.9%	1.6%
Cramlington	91.3%	0.0%	Gilberdyke	90.9%	0.0%



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Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Glasgow Central	80.6%	6.0%	Liverpool Lime Street	75.4%	3.5%
Greenfield	70.7%	2.1%	Liverpool South Parkway	71.8%	5.0%
Grimsby Town	75.7%	2.5%	Malton	90.1%	1.2%
Habrough	65.7%	2.8%	Manchester Airport	79.9%	4.4%
Hatfield & Stainforth	46.5%	6.5%	Manchester Oxford Road	58.5%	3.2%
Haymarket	78.9%	5.2%	Manchester Piccadilly	70.3%	2.4%
Howden	69.7%	0.9%	Manchester Victoria	69.4%	2.0%
Huddersfield	57.7%	1.1%	Marsden	68.8%	2.0%
Hull	85.5%	1.0%	Meadowhall	62.6%	2.6%
Irlam	62.1%	5.0%	Middlesbrough	68.4%	4.2%
Kirk Sandall	42.9%	8.7%	Mirfield	59.5%	1.7%
Lancaster	60.9%	5.4%	Morley	64.7%	2.5%
Lea Green	71.8%	3.1%	Morpeth	77.2%	1.6%
Leeds	65.3%	0.9%	Mossley	66.6%	2.1%
Lockerbie	63.1%	5.6%	Motherwell	72.3%	6.2%



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Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Newcastle	82.5%	1.2%	Sheffield	64.6%	1.9%
Newton-Le-Willows	74.5%	2.9%	Slaithwaite	62.6%	2.0%
Normanton	67.9%	1.2%	Stalybridge	70.4%	1.6%
Northallerton	65.9%	1.4%	South Milford	77.8%	0.0%
Oxenholme Lake District	53.2%	5.9%	St. Helens Central	91.3%	10.2%
Penrith North Lakes	63.9%	6.1%	Stockport	67.2%	2.1%
Preston	71.9%	5.8%	Thirsk	65.4%	0.7%
Ravensthorpe	46.6%	2.2%	Thornaby	66.7%	1.0%
Redcar Central	67.1%	7.5%	Thorne South	46.5%	6.5%
Reston	83.1%	1.1%	Urmston	61.9%	5.2%
Rotherham Central	63.6%	4.3%	Wakefield Kirkgate	66.8%	1.1%
Saltburn	59.3%	10.0%	Warrington Central	73.3%	4.5%
Scarborough	91.2%	0.9%	Warrington West	80.2%	2.8%
Scunthorpe	60.4%	2.5%	Wigan North Western	78.7%	10.2%
Seamer	89.1%	1.0%	Yarm	62.2%	0.8%
Selby	79.0%	1.0%	York	75.4%	1.0%

